

Empowered Nurses, Improved Patient Journeys

WHY?

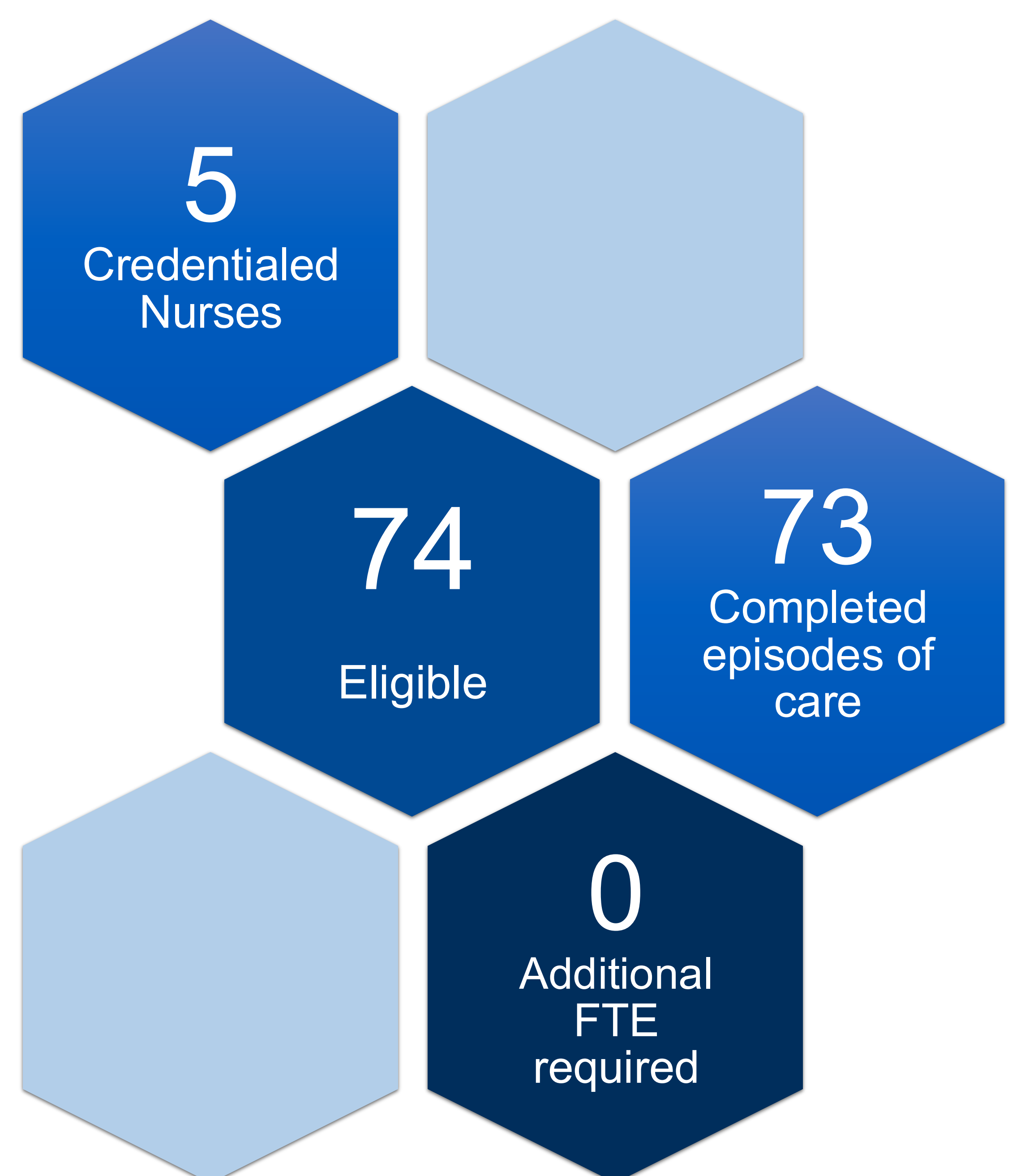
- High-volume minor injury presentations
- Predictable evening demand surges
- Pressure on patient flow and timeliness
- Need for sustainable workforce innovation

AIM

To determine whether an EPARN Part A model could safely expand nursing scope to improve timely care, service capacity and workforce sustainability

Nurse- Lead Minor Injury Care

- Patient presentation
- EPARN eligibility assessment
- RN-led assessment and treatment
- PCCM and Health Management Protocol guidance
- Escalation for red flags
- Safe discharge and patient education



“I received timely, reassuring & efficient care from the Nurse” –
Patient

“I feel more valued, more empowered” -
EPARN

IMPACT

- Improved patient flow
- Timely care during peak demand
- Increased nurse autonomy and morale
- Improved workforce capability and retention

Key Outcomes

Well governed nurse scope expansion can safely improve patient experiences, workforce capability, and service sustainability.

EPARN Part A is now standard practice in the Ripley Minor Injury & Illness Clinic.

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